



A  Sempra Energy utility™

Be social - Join the conversation



FIVE THINGS YOU NEED TO KNOW



According to the National Weather Service, July 1 through August 21 has been the hottest on record for the SDG&E service territory.

In fact, the first two weeks of August recorded an average temperature of 86.5 degrees — a full 10 degrees above the average high of 76 degrees.

We recognize that the prolonged heat has been very challenging, and that you recently received a higher-than-anticipated energy bill. We strive to give you information that offers you more choices and control, which is why we are reaching out directly with some solutions.

Here are five ideas that may help you:

1. We have bill payment programs.

If you're having difficulty paying your bill, know that we're committed to working with you. In addition to payment plans, we have options such as Level Pay. [Level Pay](#) helps to balance out the highs and lows of your bill, making each month more predictable. And, if you or a full-time resident in your home uses certain medical devices, space heaters, air conditioners, or other energy-intensive devices to manage or maintain their health, we created a special program to help you save. Learn more about the [medical baseline program](#).

[Visit Level Pay Page](#)

2. Signing up for [spending goals and tier alerts](#) will help avoid surprises. Because of higher energy use, you were likely pushed into a higher-priced energy usage tier, including, in some cases, the mandated [High Usage Charge](#). What can you do? Login to [My Account](#) and sign up for spending goal alerts to be notified when you've reached a set dollar amount on your bill, and to be alerted when you move into a higher-priced electric tier. You may also view your energy usage charts to see how you use energy and access your bill-to-date forecast. Have flexibility for when you use energy? Want to avoid the high usage charge? Consider moving to a time-of-use pricing plan which offers lower-priced electricity outside of 4 to 9 p.m. You can compare plans in My Account.

[Sign Up for Alerts](#)

3. Keep the heat outside.

Block direct sunlight by closing window coverings, or shading exposed windows with solar shade screens, heat-blocking reflective window films and awnings. And, consider using a tennis ball or clean, dry towel in your clothes dryer to reduce drying time and energy usage.

4. Making some [no-cost/low cost](#) changes can create real savings.

Did you know that using a room fan can cost about 4 cents per hour while central A/C costs about \$1 to \$2 per hour? If you have A/C, make sure to check the filter every 1-2 months. Dirty filters make your system work harder to keep you cool, wasting energy. And, we have [instant rebates](#) for \$75 off a smart thermostat. These devices allow you to adjust your home's temperature anytime, anywhere from your smart phone.

[Find Savings Tips](#)

5. September's weather outlook is hot.

The current weather outlook from the National Oceanic and Atmospheric Administration indicates above-average temperatures are likely to continue through September. This means your energy usage may remain elevated as you try to beat the heat. It also means you could experience a higher-than-normal bill in September and October. If you want to avoid surprises, view your energy usage charts to see how you use energy, and access your bill-to-date forecast, login to [My Account](#).

We appreciate you being our customer and recognize this is a challenging time dealing with this record-breaking heat. For more energy saving tips, pricing plans and to find your nearest Cool Zone, visit sdge.com/summer.

[View Energy Savings](#)

Find us on your favorite social platform:

